# http://www.ksrods.org/ JOHNSON COUNTY, KANSAS RECORDS AND TAX ADMINISTRATION ELECTRONIC/DIGITAL RECORDING MEMORANDUM OF UNDERSTANDING

THIS MEMORANDUM OF UNDERSTANDING (MOU), dated \_\_\_\_\_\_ is between Johnson County, Kansas, by and through the Department of Records and Tax Administration (County), and \_\_\_\_\_\_ (Company), located at

This MOU shall become effective on the date of execution by all parties, subject to any approvals provided for in this MOU and shall continue in force until modified, amended or terminated.

County desires to offer recording of real property documents by electronically receiving and transmitting documents electronically in substitution for conventional paper based documents and to assure that transactions are not legally invalid or unenforceable as a result of the use of available electronic technologies for the mutual benefit of the parties of the transactions.

County and Company acknowledges that this MOU is subject to the Kansas Electronic Recording Standards, as adopted by the Kansas Electronic Recording Commission, and as subsequently amended. This MOU shall be construed and interpreted to be consistent with and in conformance to those standards.

**1. Electronic Recording:** For purposes of this Memorandum of Understanding, Electronic Recording is defined based on the level of automation and structure of the transaction. (See Attachment A for Accepted Levels for Electronic Recording currently supported). The three levels of automation are as follows:

Level 1: Submitting organizations transmit scanned image original of ink signed documents to the county. The county completes the recording process in the same way as paper using the imaged copy as the source document. An electronic recording endorsement is returned to the organization in the form of a label or printing process in order for the submitting organization to append that information to the original paper document.

Level 2: Submitting organizations transmit scanned images of ink signed documents along with electronic indexing information to the county. The county performs an electronic examination of the imaged documents and indexing data, and then completes the recording process using the imaged copy and electronic indexing information. The electronic version of the recorded document is returned electronically to the submitting organization along with the electronic recording data.

Level 3: Submitting organizations transmit documents which have been created, signed and notarized electronically along with the electronic indexing information or a Smart documents which are a single object containing the electronic version of the document in such a way that enables the electronic extraction of data from the object. Smart documents are required to be signed and notarized electronically. Electronic signatures must comply with the Uniform Electronic Transaction Act (UETA), K.S.A. 16-1601, et seq. The county performs an electronic examination of the electronic documents and indexing information then completes the recording process using the electronic documents. The Electronic version of the recorded document and electronic recording data is returned and Smart documents are made available to the submitting organization.

2. **Program Eligibility:** Electronic Recording mandates a close working relationship as well as mutual trust between the County and the submitting entity. All parties of the Electronic Recording transaction desire to operate and maintain a secure recording system that safeguards parties to recordation from deceit, fraud and forgery. This Memorandum of Understanding outlines the procedures and rules for the trusted relationship between the County and Company to facilitate a safe and secure Electronic Recording relationship. Participation in the Electronic Recording program is voluntary and the decision to do so is a business judgment. There will be no added fees or costs of any kind charged by the County for Electronic Recording.

**3. County Requirements:** The Electronic Recording Program of Johnson County is defined by the requirements attached to this Memorandum of Understanding.

Attachment A defines the technical specifications including format, levels of recording supported, transmission protocols, and security requirements of the electronic records required by County. Company agrees to provide the transmission to the County following the specifications outlined. Company understands that the specifications may change from time to time. In the event changes to the specification are required, the County will provide a written notice to the Company within a reasonable timeframe.

Attachment B contains the document and indexing specifications for the Electronic Recording program. For each document, the County specific document code is provided along with the required indexing information. Any County specific editing rules will also be described in this attachment. All indexing specifications must follow the Property Records Industry Association (PRIA) standards as set out on their website. <u>www.pria.us</u>.

Attachment C contains the processing schedules and hours of operation for the Electronic Recording Program. Neither party shall be liable for any failure to perform processing of the transactions and documents where such failure results from any act of nature or other cause beyond the party's reasonable control (including, without limitation, any mechanical, electronic or communications failure which prevents the parties from transmitting or receiving the electronic recording transactions. County will use its best efforts to provide electronic notification of filing within 24 hours after submission of the document. If Company does not receive electronic notice by that point, Company should contact County to verify filing.

Attachment D provides the payment options supported for the Electronic Recording program.

4. **Company Responsibilities:** Company acknowledges that Electronic Recording permits them to prepare, sign and/or transmit in electronic formats documents and business records and the documents or records shall be considered as the "original" record of the transaction in substitution for, and with the same intended effect as, paper documents and, in the case that such documents bear a digital or electronic signature, paper documents bearing handwritten signatures, all to the extent permitted by applicable law.

Company shall ensure that only original documents are used to create the electronic documents. Company shall be diligent in ensuring that documents submitted for Electronic Recording have been checked before submission for errors, omissions, scanning defects, illegible areas, and other deficiencies that would affect the Recorder's ability to record the document and the public notice to be created thereby.

By use of electronic or digital certificates to sign documents, Company intends to be bound to those documents for all purposes as fully as if paper versions of the documents had been manually signed.

By use of electronic or digital certificates to sign documents, Company intends to be bound by those electronic signatures affixed to any documents and such electronic signature shall have the same legal effect as if that signature was manually affixed to a paper version of the document.

By use of digital certificates to seal electronic files containing images of original paper documents or documents bearing manual signatures, Company shall recognize such sealed images for all purposes as fully as the original paper documents and shall be responsible for any failure by Company to comply with quality control procedures for assuring the accuracy and completeness of the electronic files.

Should a dispute or legal action arise between the parties hereto or between a third party and County concerning an electronic transaction prior to the recording of any document, the County will be held harmless by Company and not liable for any damages, costs and fees of any kind whatsoever, including but not limited to attorney fees. For purposes of this provision, a document is considered recorded when it has been assigned a document number by the County and notification of recording has been transmitted back to the submitter.

The Company and/or its employees attest to the accuracy and completeness of the electronic records and acknowledge responsibility for the content of the documents submitted through the Electronic Recording Program. Should a dispute or legal action arise concerning an electronic transaction, the County will be held harmless and not liable for any damages.

Once a document is recorded in the County, the official recorded document resides in the County records electronically.

Company is responsible for completing an agreement with a County approved third party vendor. The list of approved vendors is available upon request.

Company is responsible for the costs of the system or services provided by a third party that enables Company to meet the Electronic Recording Program requirements.

Company is responsible for the costs of using the ACH payment option to fund Company's escrow account. If ACH payments are used, Company is responsible for timely funding its escrow account through the ACH process. County is not responsible for delays due to ACH processing. If ACH payments are used, Company acknowledges and agrees to pay the then current per transaction ACH fee set by County. ACH fees are posted on County's website and are subject to change.

Company will immediately notify County of any security incident, including but not limited to attempts to or actual unauthorized access to Company's pathway which could compromise or otherwise adversely affect the County's data systems.

Company shall work to insure that all security measures and credentials implemented are protected. Company assumes all responsibility for documents submitted through unique credentials provided to Company for the purposes of engaging in Electronic Recording.

Company is responsible for receiving receipt of documents recorded by County insuring that the source of the receipt is known to be the County. Company is responsible for forwarding these documents to County insuring that the source of the documents is known to be the Company who has been authenticated and that the documents to be recorded pass from Company to County without modification. Company must maintain an audit trail of all activity, available to County, at its request, to resolve issues or investigate potential fraudulent activity. The audit trail must contain, at a minimum, submitter ID, submitted content at point of receipt from Company, submitted content as at point of delivery to County, dates and times submitted, size, and checksum.

Company is responsible for supporting any technical issues associated with Electronic Recording. Company shall work, in good faith, with County to resolve issues with the Electronic Recording process.

Company shall provide end user support to County through which problems or issues can be reported and addressed. In the event that problem is determined to be with the Electronic Recording software and not the infrastructure provided the Company shall work to resolve issues with County.

Company is responsible for coordinating all technical problems and issues through County.

**5. County Responsibilities:** County shall attempt to protect the integrity of the recordation process through ongoing monitoring of documents received and recorded through Electronic Recording means.

County shall test and maintain Electronic Recording software and hardware required to operate the Electronic Recording capability. County, however, shall be held harmless and not liable for any damages resulting from software or equipment failure and assumes no contractual liability for any damages whatsoever via any part of this document.

County shall apply the same level of diligence in handling documents submitted electronically as those submitted through the normal manual process.

6. **General Understandings:** The County shall not be liable for and expressly disclaims any liability for the information electronically transmitted by the Company, included but not limited to any breach of security, fraud or deceit. Company agrees to indemnify and hold County, its officers, employees, and agents, harmless from all claims, damages, costs and fees of any kind whatsoever, including but not limited to attorney fees, related to or resulting from Electronic Recording. County expressly disclaims any express or implied warranties or representations regarding any information, products, or services provided pursuant to this MOU.

Neither the County nor Company shall be liable to the other for any special, incidental, punitive, exemplary or consequential damages arising from or as a result of any delay, omission or error in the Electronic Recording transmission or receipt.

The County and Company will attempt in good faith to resolve any controversy or claim arising out of or relating to Electronic Recording through negotiation prior to initiating litigation.

Either party may terminate this Memorandum of Understanding for any reason by providing thirty (30) days written notice of termination.

The County and Company acknowledge that the electronic recording process is an emerging technology and that State and National standards will continue to evolve. To further the technology and the electronic recording process, the County and Company will meet as needed to discuss changes and additions to this Memorandum of Understanding.

The County and Company understand that submission, acceptance and recording of any document must comply with all other applicable federal, state and local laws.

Documents may be rejected in accordance with Kansas law, including, but not limited to the following reasons: document errors, failure to pay the filing or other fees due, the document is not a type the Records and Tax Administration is authorized to accept for recording, or the document fails to meet any other applicable legal requirement.

Company's right to submit documents under this MOU is subject to County's review and acceptance of Company's pathway standards and procedures. Such approval will not be

unreasonably withheld by County. This review will be directed to confirming that Company's pathway is secure and meets all requirements imposed by Kansas law or this MOU. Company agrees that following initial approval by County of Company's pathway, if Company materially modifies its pathway standards and procedures, County will be notified within a reasonable time, and County will be able to review and approve said material modifications.

County may suspend Company's right to electronically submit documents for recording for good cause, including, but not limited to failure to comply with any obligations imposed by Kansas law or this MOU. Notice of suspension will be immediately provided to Company by County. Company may be reinstated upon satisfactory resolution of the County's concern.

Any amendments or modifications to this MOU shall be in writing duly executed by each party's authorized official, which shall become effective at a time mutually agreed upon by the parties.

No alteration or variation of the terms of this MOU shall be valid unless made in writing and signed by the parties hereto, and no oral understanding or MOU not incorporated herein shall be binding on either party.

This MOU is not assignable by the Company either in whole or part, without the written consent of the County.

Except for payment and indemnity obligations hereunder, neither party shall be deemed in default, nor shall it hold the other party responsible for, any cessation, interruption or delay in the performance of its obligation hereunder due to earthquake, flood, fire, storm, natural disaster, act of God, war, armed conflict, terrorist action, labor strike, lockout, boycott, provided that the party relying upon this paragraph: (a) shall have given the other party written notice thereof promptly and, in any event, within five (5) days of discovery thereof and, (b) shall take all reasonable steps reasonably necessary under the circumstances to mitigate the effects of the force majeure event upon which such notice is based; provided further, that in the event the force majeure event described in this paragraph extends for a period in excess of thirty (30) days in aggregate, the other party immediately may terminate this agreement.

This MOU is entered into in the State of Kansas and is governed by the laws of the State of Kansas.

If any provision of this MOU, or the application thereof, is for any reason and to any extent found to be invalid or unenforceable, provision to other persons or circumstances shall not be affected by such finding of invalidity or unenforceability, and shall be interpreted in a manner that shall reasonably carry out the intent of the MOU.

Any party wishing to challenge any or all conditions of this MOU must do so in a court located within the County of Johnson, State of Kansas.

# Agreed and Accepted:

By	_(Company)
Signature	-
Print Name	-
Date	
Email	
Provider(s)	_(CSC, SimpliFile, Mobilis, ePN, DTS)

	Johnson County, Kansas
By	
-	John A. Bartolac, Director
Date_	

## **Return to:**

John A. Bartolac Director Department of Records and Tax Administration 111 S. Cherry, Ste. 1200 Olathe, KS 66061 Phone: 913.715.0775

# Attachment A Technical Specifications

Format of the transmitted File

Property Records Industry Association (PRIA)/Mortgage Industry Standards Maintenance Organization (MISMO) file format standard will be used. Any multi page storage format as specified by the County. PRIA file format standard will be used. Images will be in multi-pages Group IV TIFF format.

### **Communications Protocol and Options**

Transmission Control Protocol/Internet Protocol (TCP/IP) and HTTPS

### Security Framework

Encryption will be a minimum 128 bit file and image encryption. Secure Socket Layer (SSL) and user login/password will be employed. User passwords will be changed on a monthly basis.

### Returned File Format

Property Records Industry Association (PRIA)/Mortgage Industry Standards Maintenance Organization (MISMO) file format standard will be used. Any multi page storage format as specified by the County. PRIA file format standard will be used. Images will be in multi-pages Group IV TIFF format.

## Levels of Electronic Recording Supported

Levels 1, 2 and 3 as allowed by current technology. Currently, the County supports Level 1 plus electronic indexing information consisting of the first and second parties' names and the document type. Additional levels may be supported in the future.

### Electronic Signatures and Use of Digital Certificates

The use of Electronic Signatures and Digital Certificates will need to adhere to the guidelines set out in any applicable Kansas Secretary of State administrative rules.

### **Imaging Standards**

Documents will be scanned at a minimum of 300 dpi.

Documents will be scanned in portrait mode.

Document images will be captured in as multi page Group IV TIFF images Scanned documents will be legible and reproducible – including signatures and notary seals.

Document details, such as margins, font size, and other similar requirements, must meet all applicable state or local standards.

Documents must be scanned to original size.

### Additional Requirements

When Level 3 becomes available, must allow Java Script to be enabled on each computer using the web application.

# **Operating Systems (if using DTS as 3<sup>rd</sup> party provider):**

The DTS Remote Filing Client currently works under these operating systems: Windows 98 WinNT Windows 2000 XP Although the Remote Filing Client will work on all of those listed we strongly recommend using these: WinNT Windows 2000 XP

# Hard Drive Space (if using DTS as a 3<sup>rd</sup> party provider):

The Remote Filing Client requires that you have at least 200MB of space available.

# Scanners:

The Remote Filing Client requires that you have a TWAIN compliant scanner. If this is not possible you can still use a different scanner and import scanned images into the Remote Filing Client. These imported images **MUST** be Black & White, 300 DPI, Group 4 Fax Compression, and in TIF format. The Remote Filing Client will not accept the imported image if it does not conform to this.

\*NOTE: Not all scanners are TWAIN compliant even if they say they are. Please ask for the DTS Scan Test to see if your scanner will work with the Remote Filing Client or for the list of already tested compliant scanners.

## Attachment B Documents and Indexing Specifications

### **Eligible Document Types**

A list of eligible document types is available upon request. This list will be updated from time to time as technology allows for submissions of more document types.

Indexing Fields for each Document

All documents submitted will require the minimum index fields unless otherwise agreed upon between County and the Company: Grantor(s) or equivalent Grantee(s) or equivalent Document Type

The following index fields may be required at some future date to be determined by the County:

**Number of Pages** 

**Recording Fee** 

Associated Documents (original document Book and Page, in the case of releases, assignment, amendments, etc.).

Legal Description (Subdivision, Block, Lot and/or Section, Township, and Range are required only if noted on documents)

**Return To Party Name (Which will be the Submitting Party Name)** 

Document Imaging Quality Control Standards

The xhtml document must display in W3C (World Wide Web Consortium) Standards.

Notary Requirements per Document

It is the responsibility of the Company to confirm that notary signatures and seals are present on all documents that require them.

Inked notary seals are preferred in place of embossed notary seals. If an embossed notary seal must be used, it is the responsibility of the Company to confirm the seal has been darkened to allow it to be visible to the County. Non-visible notary seals are grounds for the rejection of a document batch.

All electronic notaries must adhere to the Kansas Secretary of State Standards for electronic notaries.

**Eligible Document Batches** 

Document batches will be submitted by a standard naming convention as specified by the County.

The maximum size of electronic document batches will be capped at ten (10) documents per batch unless prior approval has been granted by the Director of Records and Tax Administration.

# Attachment C Service Offering

### Hours of Operation

Documents may be submitted at any time during the week. Documents will only be processed between 8:00 a.m. and 4:30 p.m., Central Standard Time, on those days that the County Recording Office is open to the public for business.

Documents will not be processed on County holidays, weekends, snow days, declared emergencies, etc. or in the event of network or equipment failure. <u>Processing Schedules</u>

Document batches must be received by 3:00 p.m., Central Standard Time, to be recorded or rejected on the date received.

Alternative Delivery Options

There are no other electronic delivery options at this time.

### **Return Options**

Submitted documents that are accepted for recording will be returned to the COMPANY in electronic format after acceptance. Confirmation of acceptance and recordation will be returned to the COMPANY in electronic format after recordation is complete. This confirmation will include the document image and COUNTY indexing data. COUNTY reserves the right to make changes to the index at a later date. Submitted documents that are rejected will be made available to the Company in electronic format after rejection, along with a description of the reason(s) for rejection.

Service Help Contact Information

Johnson County

Jennifer Most jennifer.most@jocogov.org (913) 715-2338

Somir Hassan Somir.Hassan@jocogov.org (913) 715-2315

# Attachment D Payment Options

# **Payment Options**

The methods of payment currently accepted by the County are (1) Company's escrow account; or (2) a County-approved third-party vendor payment portal. To be eligible for E-Recording with the County, Company must have either (1) an escrow account and executed escrow agreement with County; or (2) an agreement with a County-approved third-party vendor with a County-approved payment portal. All County-approved third-party vendors desiring to use their own payment portal must have an escrow account, an executed escrow agreement, and an executed third-party provider Memorandum of Understanding with the County before they may E-Record documents.

Notwithstanding any other time limits set forth herein, County may terminate this MOU by giving five (5) days written notice to the Company at the address set forth on the first page of this MOU for failure to maintain a positive balance in Company's escrow account as required in this MOU or for breach of any provision of the escrow account agreement. Upon the giving of such notice, this MOU shall terminate at the conclusion of five (5) days from the date of mailing such notice and Company shall be unable to use Electronic Recording.

An agreement with a County-approved third-party vendor is required for making payments for Electronic Recording. A current list of approved third-party vendors is available upon request. Company is responsible for entering into such third-party agreement with an approved vendor. Company is responsible for and agrees to pay all charges due under any such third-party vendor agreement. The County expressly disclaims any express or implied warranties, representations, or endorsements regarding the products or services provided by the third-party vendor. Company assumes the sole responsibility for all use of the third-party vendor and agrees to indemnify and hold the County harmless from any liability or claim of any nature arising out of or resulting from such use.